

# Telehealth – How to Connect to your Healthcare Provider

iOS Device

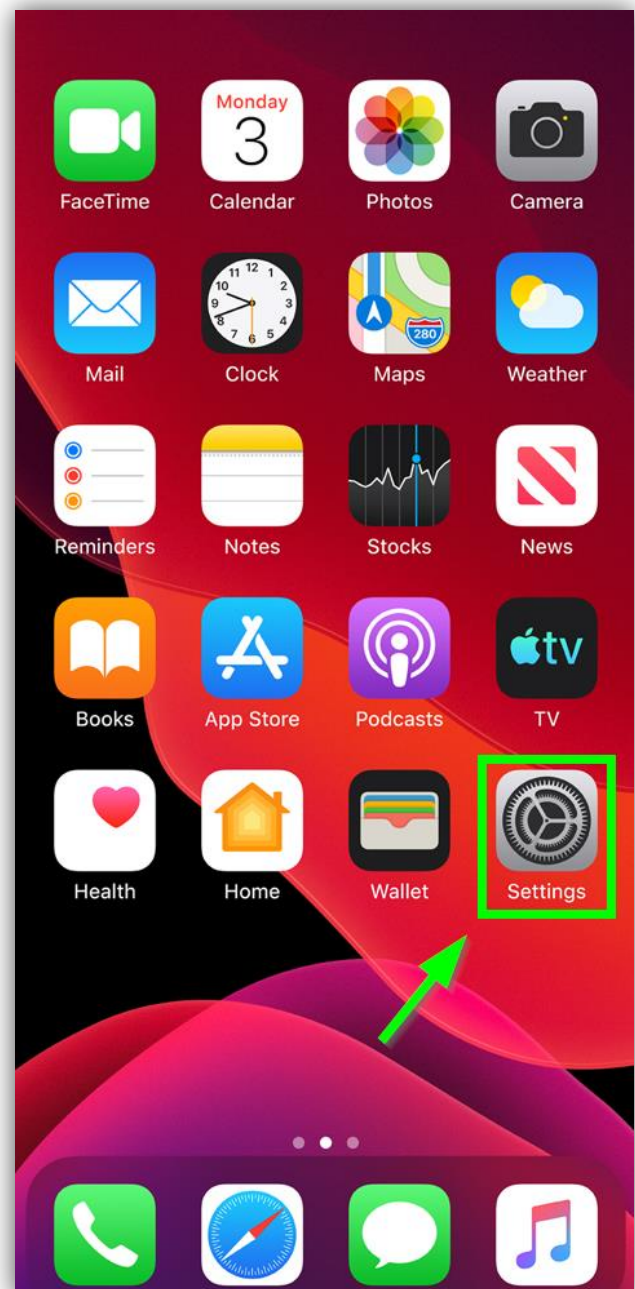
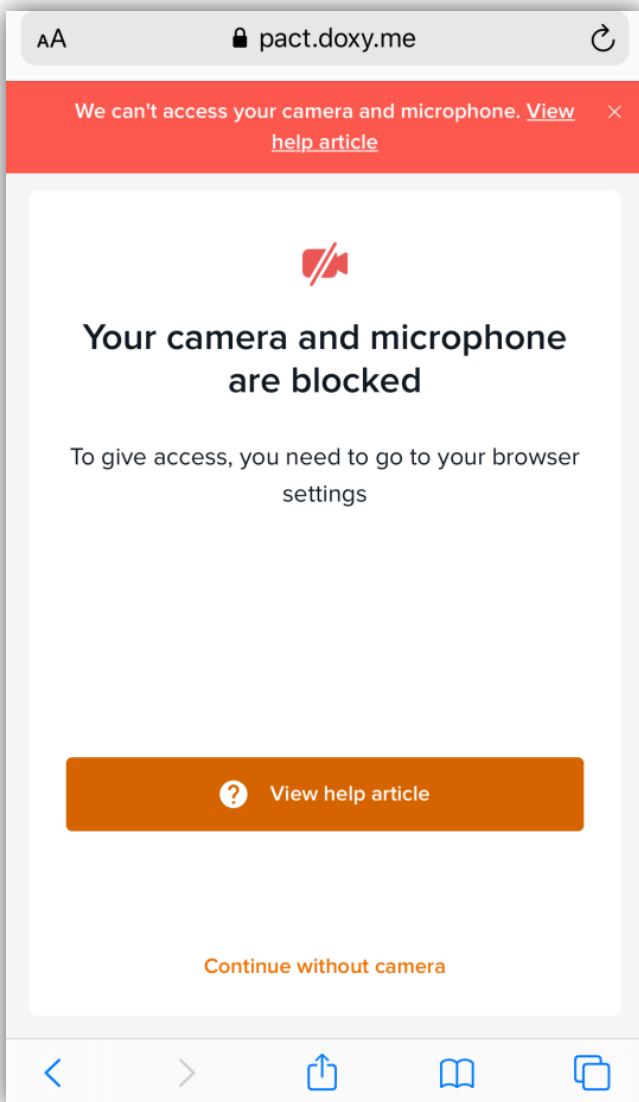
Open the internet using the Safari app



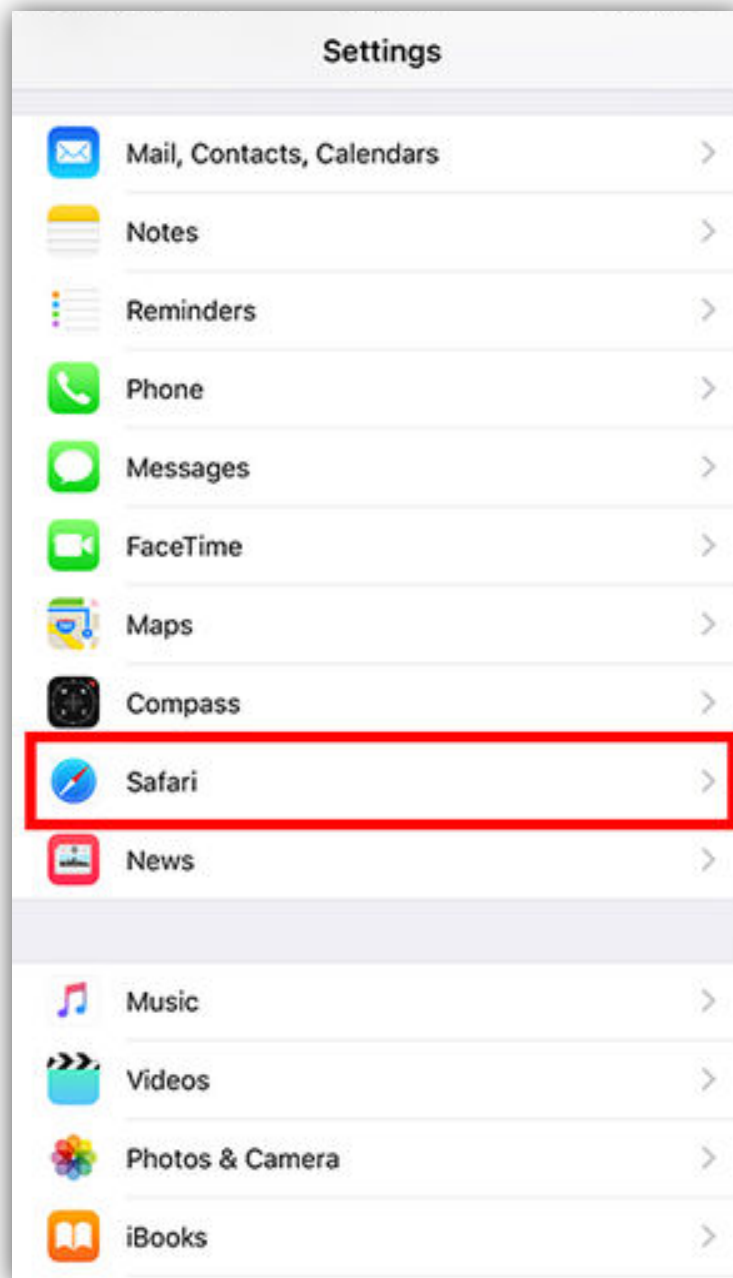
Go to the web address given to you by the office (Do not use Private Browsing mode).

The website will ask you for your name. If you are then able to see a preview of your camera, you are ready for your visit with the provider!

If the website states your camera and microphone are blocked, open the Settings app:



Open the Safari settings:



Change the following three settings:

- Request Desktop Website - OFF
- Camera - ALLOW
- Microphone - ALLOW

